



14-Day/1,000-Mile Money Back Guarantee*

SEE SALES CONSULTANT FOR
IMPORTANT PROGRAM DETAILS



LINCOLN
CERTIFIED PRE-OWNED

See reverse side for details.

- A. As a part of the Lincoln Certified Pre-Owned certification program, your vehicle comes with a 14-day or 1,000-mile Money Back Guarantee (whichever comes first). You can return the Lincoln Certified Pre-Owned vehicle that you purchased to the Lincoln Retailer you purchased the vehicle from within the first 14 days or 1,000 miles (whichever comes first) from the original sales date and vehicle mileage as stated on your bill of sale.
- B. The Lincoln Certified Pre-Owned vehicle must be returned in the condition in which it was sold, other than normal wear and use. Please note, your retailer cannot accept a return if the vehicle has been in an accident or has had a lien or other encumbrance put on the vehicle (other than the retail installment contract you signed at the Lincoln Retailer).
- C. If your vehicle meets the program guidelines, you will be refunded the price you paid for the vehicle.
- D. You are responsible for any negative equity (defined as the difference between the amount you owed on your trade-in vehicle and the amount the dealer agreed to pay for your trade-in vehicle, when you purchased your Lincoln Certified Pre-Owned used vehicle) that was included in the purchase of this vehicle.
- E. If you traded in a vehicle, that vehicle will not be returned to you as a part of the Money Back Guarantee.
- F. If you want to replace the Lincoln Certified Pre-Owned vehicle that you are returning with another vehicle, the retailer will facilitate the transaction. Please note that a new credit application may need to be completed, and the financial terms could be different than the original contract.
- G. You are only eligible to return one Lincoln Certified Pre-Owned vehicle during a six (6) month period at any Lincoln Retailer. If you have already returned a vehicle at this Lincoln Retailer or at another Lincoln Retailer within the last six (6) months, your request to return this vehicle will be denied.
- H. You agree to be contacted by your retailer, Lincoln, its affiliates or its designated service provider to capture your feedback on this program.

*Only available at participating Lincoln Retailers. Vehicle must be returned within 14 days/1,000 miles (whichever comes first) from the original sales date and mileage as stated on bill of sale and returned in same condition as sold (excludes normal wear and uses). Retailer cannot accept a return if the vehicle has a lien or other encumbrance. Original trade-in vehicle will not be returned to you. Purchasing a different vehicle may require a new credit application with different financial terms than the original contract. If you have already returned a Lincoln Certified Pre-Owned vehicle to a Lincoln Retailer within the last six months, you are not eligible for the Money Back Guarantee program and your request to return will not be honored. See your retailer for important program guidelines and restrictions.